The Knowledge **Manager's** Handbook A step-by-step guide to embedding effective knowledge management in your organization

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CONTENTS

About the Authors xii Foreword by Laurence Prusak xiv

Introduction 1

PART ONE Orientation to knowledge management implementation 5

01 What is knowledge management? 1

Introduction 7 Definition 7 The six main components of knowledge management 9 Translating KM into business terms 10 The supply chain analogy 12 The essential elements of knowledge management 13 Knowledge management as orchestration 17 Summary 18

02 The stages of KM implementation 19

The different implementation approaches19Our recommended approach19The parallel opportunity-led programme25 .Escalating levels of management decision25 !Summary26

03 Barriers and pitfalls 27

Survey evidence 27 Lessons from the field 30 Summary 38

PART TWO Preparation and resources 39

04 Knowledge management strategy 41

Deciding the strategic principles 41 Identifying the business drivers 42 Defining the knowledge management vision 43 Agreeing the knowledge management scope 43 Defining the strategic knowledge areas 44 Assessing the current state of knowledge management 44 Creating a draft knowledge management framework 45 Deciding how to handle change management 45 Creating a business case 46 Summary 47

05 The role, skills and characteristics of the knowledge management leader 48

The role of the knowledge management leader 48
Should the knowledge management leader be an internal or external appointment? 50
The most important characteristic for an external appointment 51
What competencies does the knowledge management leader need? 51
The personality trap 52
A metaphor 53
Summary 54

06 The KM team members 55

How big should your KM team be? 55 What skillsets will you need on your team? 56 Attitude and values 58 Team roles 59 Summary 60

07 The role of senior management 61

The role of the sponsor 61 The risks to effective sponsorship 62 The knowledge management steering team 63 Working with the other senior managers 64 Summary 65

08 Budget and timescale 66

The need for a budget 66 How big will the budget need to be? 67 Assigning your budget among the four KM enablers 67 Benchmarking your budget 68 How long will it take to implement knowledge management? 69 Beware the self-funding trap 71 Summary 72 09 Aims and objectives for the KM implementation programme 73

Benefits mapping 73 J The interim objectives 77 Making the objectives smart 78 Impact metrics for knowledge management 78 Setting the value targets and estimating ROI 82 Dealing with imposed targets 83 What if you can't measure value in monetary terms? 83 Not all measures should be targets 84 Summary 84

10 Finding partners to help you 85

Who should be responsible for KM? 85
KM as partnering 88
Initiating a partnership 90
Transitioning the partnerships 91
Identifying non-obvious partners 92
Partnering with external companies 94
Summary 95

PART THREE Assessment and planning 97

11 Conducting the knowledge assets audit 99

What is a knowledge assets audit? 99 How does the audit help a KM implementation? 100 What are we auditing? 101 What are the steps in a knowledge assets audit? 103 Analysing the results of the audit 104 j Summary 107

12 The knowledge management framework 108

What is a management framework?108Why we need a framework for KM110A template for your KM framework111Summary113

13 The knowledge discussion elements of the KM framework 114

Dialogue as the preferred form of discussion 114 Roles for knowledge discussion 115 Processes for knowledge discussion 118 -Technologies for knowledge discussion 121 Governance for knowledge discussion 122 Summary 123

14 The knowledge capture and documentation elements of the KM framework 124

The difference between documented knowledge and information 124 Roles for knowledge documentation 125 Processes for knowledge documentation 127 Technology for knowledge documentation 131 Governance for knowledge documentation 133 Summary 133

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15 The knowledge synthesis elements of the KM framework 134

What is knowledge synthesis? 134 What does synthesized knowledge look like? 135 Roles for knowledge synthesis 136 Processes for knowledge synthesis 138 Technologies for knowledge synthesis 139 Governance for knowledge synthesis 141 Summary 141

16 The knowledge finding and re-use elements of the KM framework 142

The challenges of knowledge re-use 142 Incentivizing knowledge seeking 143 The importance of making knowledge findable and accessible 144 Roles for knowledge finding and re-use 144 Processes for knowledge finding and re-use 146 Technologies for knowledge finding and re-use 147 Governance for knowledge finding and re-use 149 Summary 150

17 Knowledge organization 151

Grounding knowledge organization in the business drivers 151 The three components of knowledge organization 152 Taking an evidence-based approach to knowledge organization 155 Using the knowledge assets audit to focus on what counts 156 Testing and validating your knowledge organization system 157 Summary 158

18 Influencing the stakeholders 159

The steps of the buy-in ladder 159 The knowledge manager as salesperson 161 Segmenting your audience 162 Influencing tactics 163 When to use the influencing techniques 166 Summary 168

19 Culture, communications and change 169

KM as an agent of culture change 169 Mapping the current culture 170 Understanding the cultural drivers 173 Communication and change 175 The communication plan 176 Summary 177

20 Preparing the KM implementation plan 178

How to create the implementation plan 178 Potential elements of the KM plan 182 Summary 187

PART FOUR The implementation activity 189

21 Building the KM champion network 191

What is a KM champion? 191 What KM champions do 192 How to identify potential KM champions 193 Maintaining the motivation of the KM champions 195 Supporting the KM champions 197 j Summary 200

22 Trials and pilots 201

Proof of concept trials 201 Where to look for quick wins 203 Selecting KM pilot projects 204 The 'minimum viable KM framework' 205 Delivering KM pilots 207 Reaching the organizational decision point 209 Summary 210

23 Roll-out, embedding and governance 211

What does embedding mean? 211 Examples of embedded KM 212 Finalizing the KM framework 214 The governance elements of the KM framework 215 The KM policy 215 KM roll-out 217 Celebrating the successes 219 Tracking the roll-out phase 220 Summary 221

24 Setting up the KM metrics and reporting system 222

The different kinds of metrics and their purposes 222 Examples of KM metrics 225 KM performance management 227 KM metrics reporting 229 KM metrics as a learning opportunity 230 Summary 230

25 Dealing with bumps in the road 232

Dealing with common objections 232 Challenge scenario 1: over-enthusiastic support 234 Challenge scenario 2: death of a thousand cuts 235 Challenge scenario 3: perpetual reset mode 237 Challenge scenario 4: the show stopper 238 Summary 239

26 When implementation is over 240

The decision to close the implementation programme 241 The role of the KM team after implementation 242 Knowledge management refresh and update 243 Summary 245

PART FIVE Case histories 247

27 Implementing KM at Mars 249 *Linda Davies*

Know why you're doing what you're doing 249
Focus on critical activities that help deliver strategy 250
Plan the roll-out to build the KM story 251
Go where there is 'pull' and keep all activities relevant to the business and to associates 252
Measure the business impact of KM activities 252
Be consistent 253
Select the team members carefully 253
Build top-down support 254
Embed critical knowledge via existing business processes 255

When is it over? 255 Summary 255

28 KM implementation in a global oil and gas company 256 *Dan Ranta*

Connecting sharing to the business – a bold approach 257 The link between knowledge networks and business results 258 Connecting people and governance 258 Visible leadership led to knowledge network growth 259 Building sustainability 260 Discussions and lesson learning 260 Promoting re-use 261 Synthesis: closed discussions and an enterprise wiki 261 Measuring knowledge network activity 262 Summary 262

29 KM implementation at Huawei 263 *Tan Xinde*

The value of KM to Huawei 264 The start of Huawei's KM journey 265 Going from the HQ to the frontline 267 Explicit vs tacit knowledge management 268 The current state of KM in Huawei 269 Summary 270

30 KM implementation at the Singapore Youth Olympics 271 *Doreen Tan*

Facilitating the smooth flow and exchange of information 272 Cultivating a learn-as-you-go culture 273 Retaining and transferring Games knoW-how 275 Summary 276

31 Accelerated learning in a law firm 277 *Jessica Magnusson*

Knowledge and professional development in law firms 111 The timeframe 278 Approach 278 Summary 283

Summary 284

Glossary 285 References 293 Index 297