## The Routledge Handbook of Language and Intercultural Communication

Edited by Jane Jackson



12	t of illustrations	ix
	t of functions	xi
	t of abbreviations	xvii
	knowledgements	xx
	roduction and overview ne Jackson	. 1
	CTION I oundations of language and intercultural communication	15
1	The history and development of the study of intercultural communication and applied linguistics Judith N. Martin, Thomas K. Nakayama and Donal Carbaugh	17
2	Culture, communication, context and power Adrian Holliday	37
3	Language, identity and intercultural communication Kimberly A. Noels, Tomoko Yashima and Rui Zhang	52
4	Interculturality and intercultural pragmatics Istvan Kecskes	67
5	Conceptualizing intercultural (communicative) competence and intercultural citizenship <i>Michael Byram</i>	85

SECTION II				
	re themes and issues: verbal/nonverbal communication l culture	99		
6	Linguaculture and transnationality: the cultural dimensions of language <i>Karen Risager</i>	101		
7	Intercultural rhetoric and intercultural communication Dwight Atkinson	116		
8	Nonverbal communication: the messages of emotion, action, space, and silence David Matsumoto and Hyi-Sung Hwang	130		
9	Speech acts, facework and politeness: relationship-building across cultures Winnie Cheng	148		
Language, identity and intercultural communication		165		
10	Gender, language, identity, and intercultural communication Xingsong Shi and Juliet Langman	167		
11	Cultural identity, representation and othering Fred Dervin	181		
12	Other language learning, identity and intercultural communication in contexts of conflict <i>Constadina Charalambous and Ben Rampton</i>	195		
13	Intercultural contact, hybridity, and third space Claire Kramsch and Michiko Uryu	211		
Understanding intercultural transitions: from adjustment to acculturation		227		
14	Beyond cultural categories: communication, adaptation and transformation <i>Young Yun Kim</i>	229		
15	Acculturating intergroup vitalities, accommodation and contact Howard Giles, Douglas Bonilla and Rebecca B. Speer	244		

Intercultural communicative competence: multiple conceptual approaches				
16 Language: an essential component of intercultural communicative competence Alvino E. Fantini	263			
17 Understanding intercultural conflict competence: multiple theoretical insights Stella Ting-Toomey	279			
18 The intercultural speaker and the acquisition of intercultural/global competence <i>Jane Wilkinson</i>	296			
19 World Englishes, intercultural communication and requisite competences <i>Farzad Sharifian</i>	310			
Theory into practice: towards intercultural (communicative) competence and citizenship	323			
20 An intercultural approach to second language education and citizenship Peih-ying Lu and John Corbett	325			
21 Intercultural communicative competence through telecollaboration Robert O'Dowd	340			
22 Critical language and intercultural communication pedagogy Manuela Guilherme	357			
23 Intercultural training in the global context Kathryn Sorrells	372			
24 Multiple strategies for assessing intercultural communicative competence <i>Alvino E. Fantini</i>	390			
SECTION IV				
Language and intercultural communication in context	407			
25 Second language teacher education Michael Kelly	409			

vii

26	The English as a foreign or international language classroom <i>Phyllis Ryan</i>	422
27	The multicultural classroom Jennifer Mahon and Kenneth Cushner	.434
28	Education abroad Jane Jackson	449
29	Business and management education Prue Holmes	464
30	Professional and workplace settings Martin Warren	481
31	Translation, interpreting and intercultural communication <i>Juliane House</i>	495
32	Culture and health care: intergroup communication and its consequences Bernadette Watson, Cindy Gallois, David G. Hewett and Liz Jones	510
33	Legal contexts Christoph A. Hafner	523
34	Tourism Gavin Jack and Alison Phipps	537
	CTION V w debates and future directions	551
35	A global agenda for intercultural communication research and practice <i>Malcolm N. MacDonald and John P. O'Regan</i>	553
Ind	lex	568